POS Error Tracking

Resolution:

What is happening: The Session[key] currently holds the customer ID. When clicking the add new inventory item button the program thinks that the Session[key] is holding a Sku number and tries to display the sku for viewing and editing. The error happens because the customer ID isn’t a sku in any of the tables and comes back as having an item type of 0 (doesn’t exist) when looking into the tables to find the sku the table name is blank and the sql statement breaks.

**Description:** What were you doing that caused the error? (Please be as specific as possible)

During a Sale clicking on the Jump to Inventory button, then adding a new item and the error message occurs.

**Intention:** What did you expect to happen?

To be able to add a new inventory into stock.

**Affected Items:** Please list the sku, invoice number, customer number, or any identifiable information.

Any/All.

**Please also attach a screen shot:** (To take a screen shot press the “print screen” button, then paste into this word document)